DVDFab iFoneRestore User Manual

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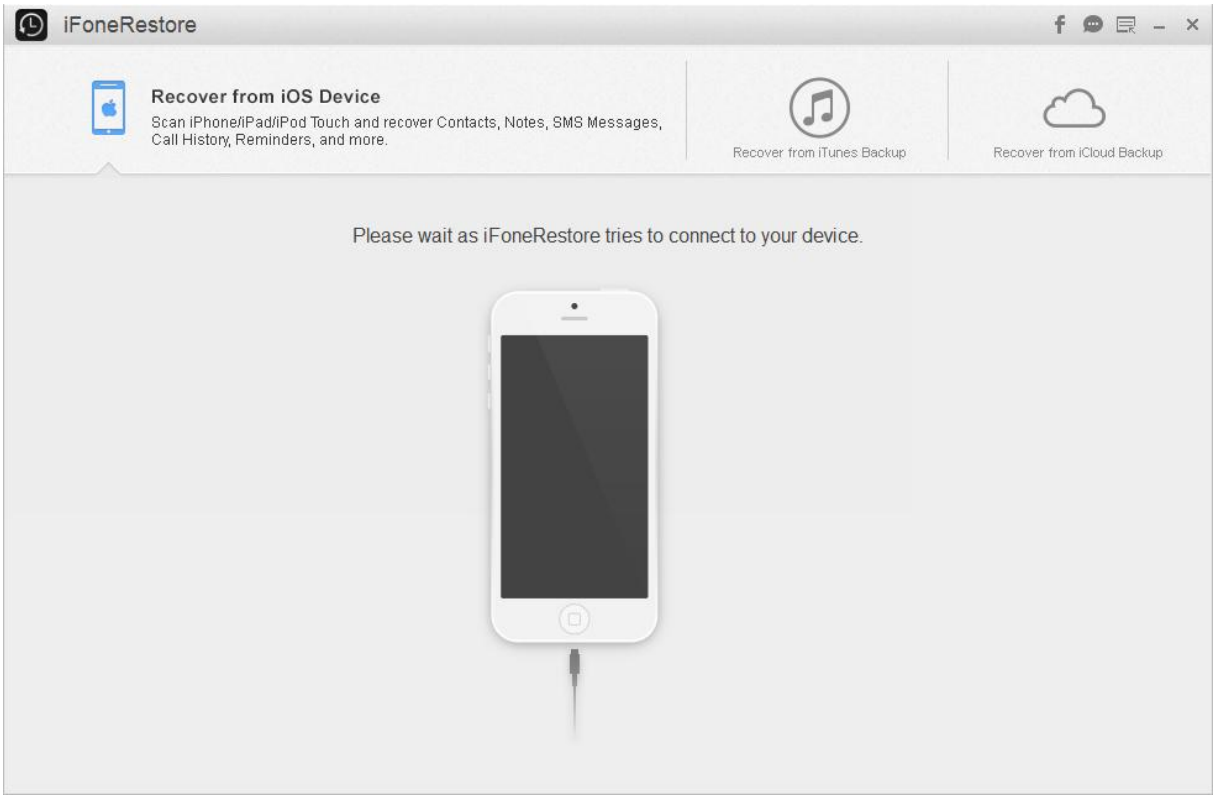
Copyright and Disclaimer

This User Manual is intended for users, customers or Software Review Specialists to get started with DVDFab iFoneRestore and, is free from Fengtao Software Inc. All rights reserved. Any attempt to use it for any commercial purpose is strictly prohibited. This publication shall not be, even partially, reproduced, redistributed, nor retransmitted in any form or by any means electronic, mechanical, photocopying, recording, or otherwise without the prior written permission of Fengtao Software Inc.

1. Introduction

As Fengtao Software Inc. gradually expands its market share, its product portfolio also grows. Developers are investing much effort trying to create something totally different from all the existing products, and iFoneRestore is one of the good results this attempt arrives at.



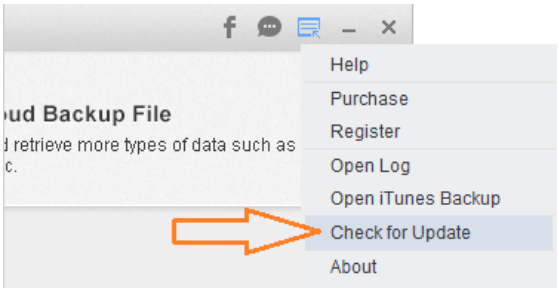
What does iFoneRestore do?

DVDFab iFoneRestore is an iOS data recovery software. It serves at the first aid to iPhone/iPad/iPod users, whenever they find their precious data on their iDevices missing. It has three different ways to help users to recover their lost & deleted notes, contacts, messages, whatsapp, photos and videos (from iTunes Backup), etc. This data recovery expert gives you three choices to get back your lost data, from iOS devices, from iTunes backup, or from iCloud backup.

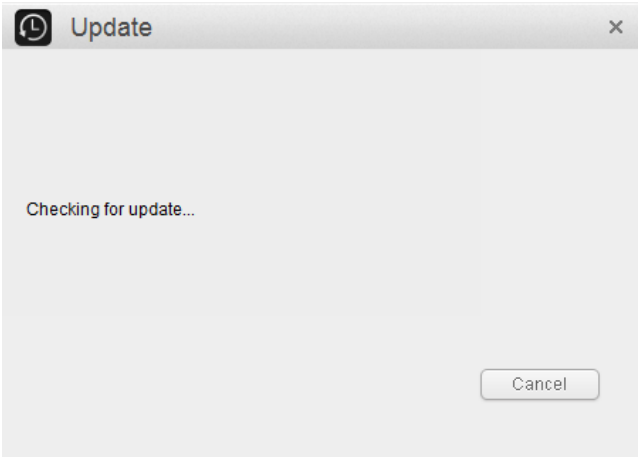
2. Update iFoneRestore

The latest version is always better than the previous ones, both in terms of stability and functionality. This is why we recommend that users always keep their version up to date. There are two ways to update DVDFab iFoneRestore to the latest version, Live Update and Traditional Update.

2.1 Live Update



2.1.1 Click the Menu button near the top right corner of Main Interface, and then click Check for Update from the dropdown menu to see if there is a new version available;



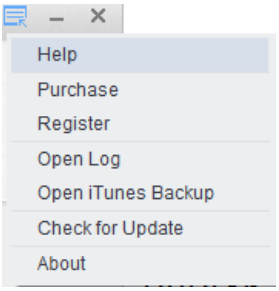
2.1.2 If there is a new version available, click the Update button to download the new setup file to install it.

2.2 Traditional Update

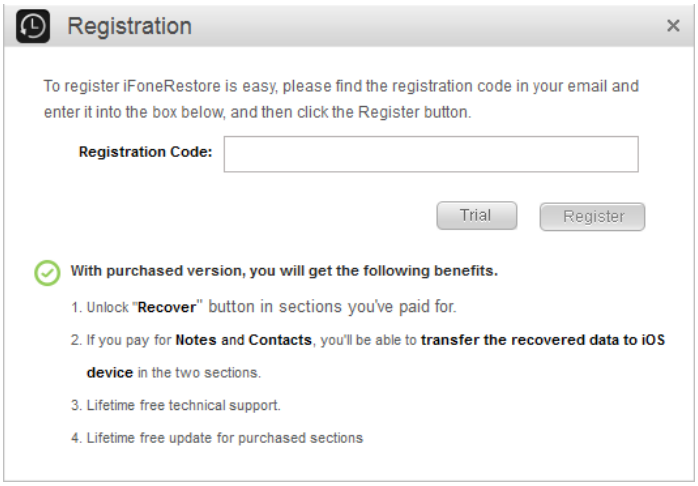
A traditional update asks users to visit DVDFab official website at http://www.dvdfab.cn/download.htm to download the setup file of a DVDFab iFoneRestore newer version, and then follow the setup wizards to perform the installation on your computer.

3. Launch DVDFab iFoneRestore

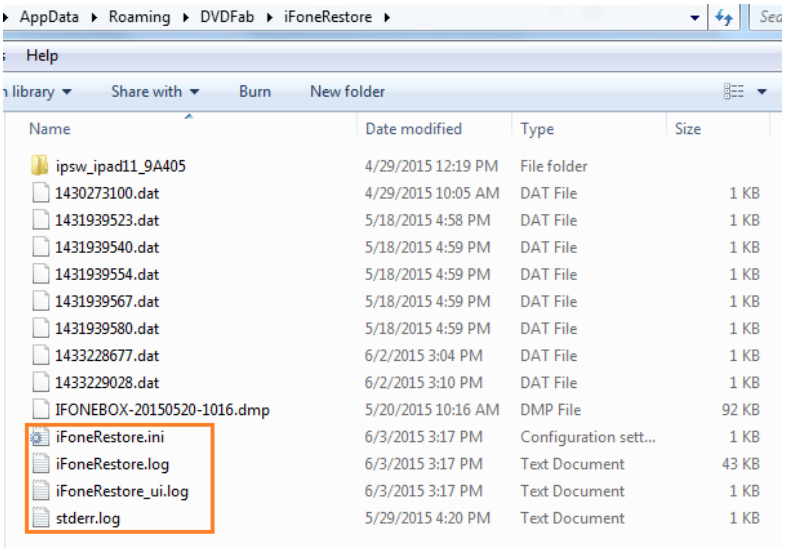
To launch the iFoneRestore, click its desktop shortcut icon. Just in a few seconds, you will see the main interface as showed previously. On the top of the interface, you can see the product logo and the product name in the upper left corner, and a Facebook button which leads you to DVDFab iFoneRestore Facebook Fanpage, where users and customers post, discuss their problems and seek for helps; a Feedback button which brings you to DVDFab Official Forum; and a Menu button which presents you a dropdown list when you click on it. Now let's check what does each of them do one by one.



Help: click this tab, it will take you to a webpage, where it shows you in details how to use the software.
Purchase: this tab leads you to the product page, where you can learn everything about the software and of course, buy it.
Register: this tab takes you to the registration window, where you are supposed to enter your purchased activation code.

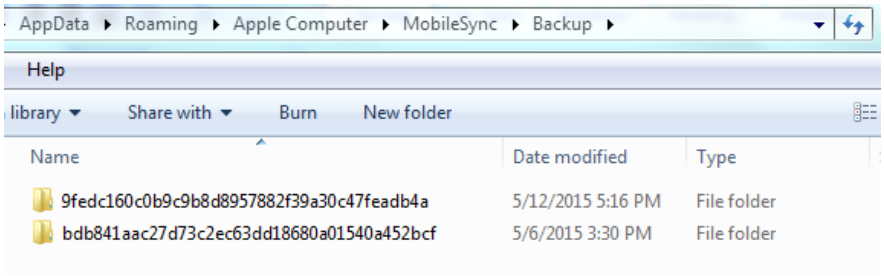


Open Log: when you encounter any problem, such as a crash or malfunction, you will need to send your logs files to the service staff for troubleshooting. How and where to find the logs? This is the exact place.



On most occasions, zipping and then sending the four files showed above to the developers will help them locate your problem much faster. Also, you can directly go to this log folder by visiting C:\Users\User Name\AppData\Roaming\DVDFab\iFoneRestore

Open iTunes Backup: click this tab, you will be directed to the location where you save the backup files with iTunes on your computer. You may later use one of them to recover the data you are looking for.

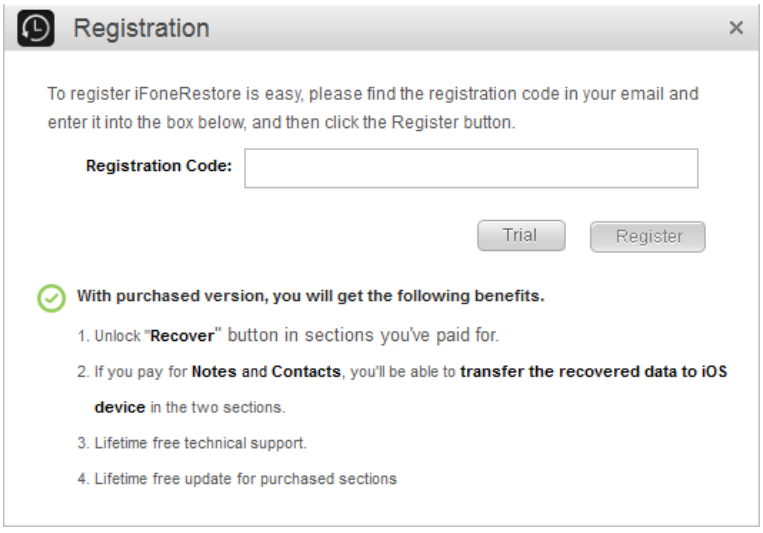


Remember, it will depend on how many times you have backed up your iPhone, iPad or iPod touch before that how many folders you will see here. One folder means one backup file.

Check for update: this is where you check if there is a new version of the software available. Please refer to chapter **2.1 Live Update** for the detailed information.

About: it shows you some very basic information about the software here. Please do pay close attention to the warning.

4. Register DVDFab iFoneRestore



After you receive the E-mail receipt from DVDFab, you will find the activation code and the detailed

step-by-step guide to activate your DVDFab iFoneRestore.

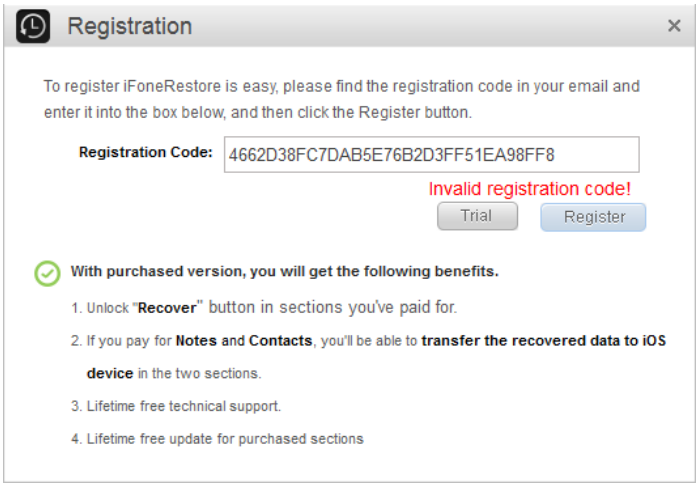
4.1 Launch DVDFab iFoneRestore and click the Menu button near the top right corner of the product main interface.

4.2 Click the "Register" tab from the drop-down list.

4.3 Copy and paste the above activation code EXACTLY, excluding the asterisk signs.

If your activation code is correct, you will see this window when the registration succeeded.

If your activation code is invalid, the registration process shall fail.



5. Recoverable Data Types

DVDFab iFoneRestore has both Windows and Mac versions. Both are able to recover from almost all the iPhone, iPad and iPod touch models. However, as to which types of data can be recovered from a specific model that running a certain version of iOS build, the answer varies. To give users a clear picture, we have a table here, so users can check whether or not DVDFab iFoneRestore can help him/her recover what he/she is desperate to find.

Recovery Mode	From iOS device			From iTunes Backup		From iCloud Backup	
	Recover to computer		Recover to device	Recover to computer	Recover to device	Recover to computer	Recover to device
Device Model	iPhone 6/6 Plus/5s/5c/5/4S, iPad 2/Air/mini, iPad mini with Retina Display, iPad with Retina Display, The new iPad, iPod touch 5	iPhone 4,iPhone 3GS,iPad 1,iPod touch 4	All iOS devices	All iOS devices	All iOS devices	All iOS devices	All iOS devices
Contacts	✓	✓	✓	✓	✓	✓	✓
Messages	✓	✓		✓		✓	
Message Attachments		✓		✓		✓	
Call History	✓	✓		✓		✓	
Notes	✓	✓	✓	✓	✓	✓	✓
WhatsApp	✓	✓		✓		✓	
WhatsApp Attachments		✓		✓		✓	
Camera Roll		✓		✓		✓	
Photo Stream		✓		✓		✓	
Calendar	✓	✓		✓		✓	
Reminder	✓	✓		✓		✓	
Voice Memo		✓		✓		✓	
Voicemail							
App Photos							
App Video							
App Audio							
App Document							
Safari Bookmark	✓	✓		✓		✓	

6. How DVDFab iFoneRestore Works

As an iOS data recovery expert, DVDFab iFoneRestore allows users to recover the lost data in three different ways, Recover from iOS device, Recover from iTunes backup, and Recover from iCloud Backup. Each of these three methods has its own advantages and limitations, users need to make their own decisions on which way to take.

6.1 Recover from iOS Device

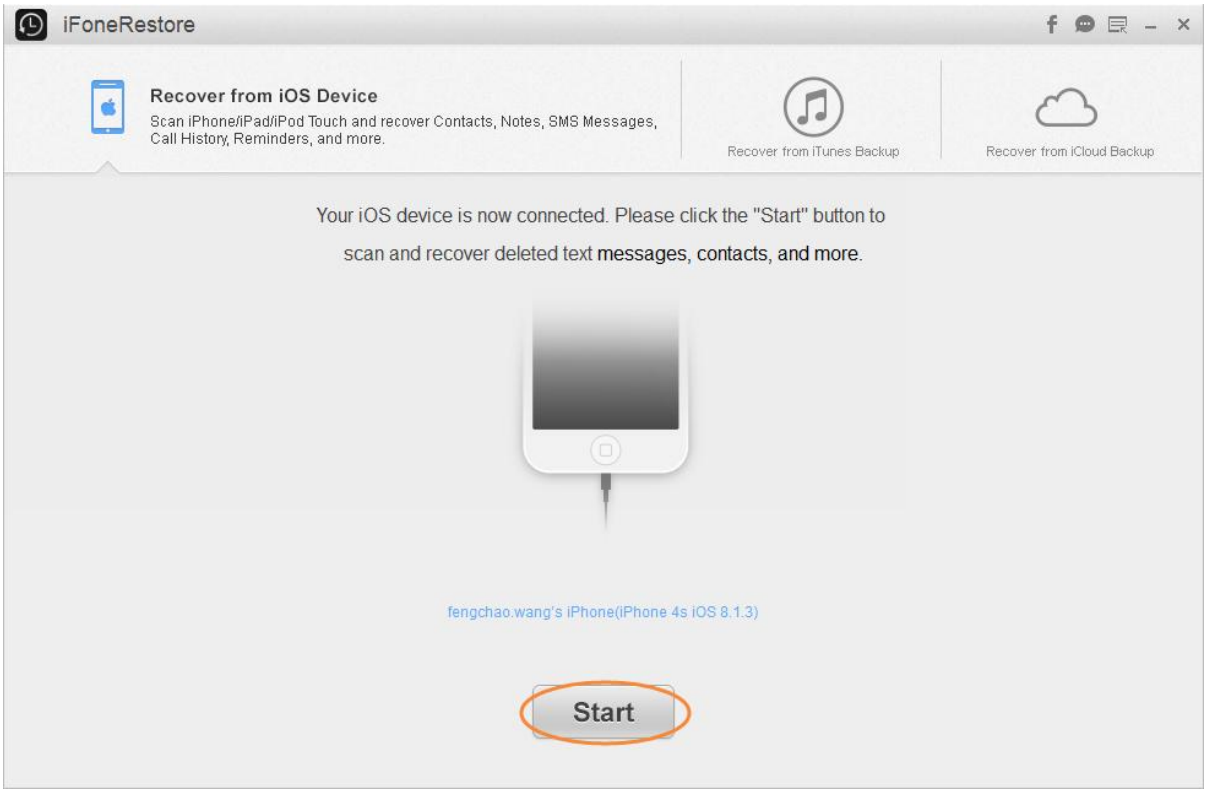
DVDFab iFoneRestore allows you to recover deleted Contacts, Messages, Call history, Notes, Calendars, Reminders and Safari Bookmarks from iPhone 6 Plus/6/5S/5C/5/4S/4/3GS, iPad Air 2, iPad Air, iPad mini 2

(Retina), iPad mini, iPad with Retina display, The new iPad, iPad 2/1, and iPod Touch 5/4. Meanwhile, you can use it to scan the existing Camera roll, Photo Stream, Message Attachments and Voice Memos on your device.

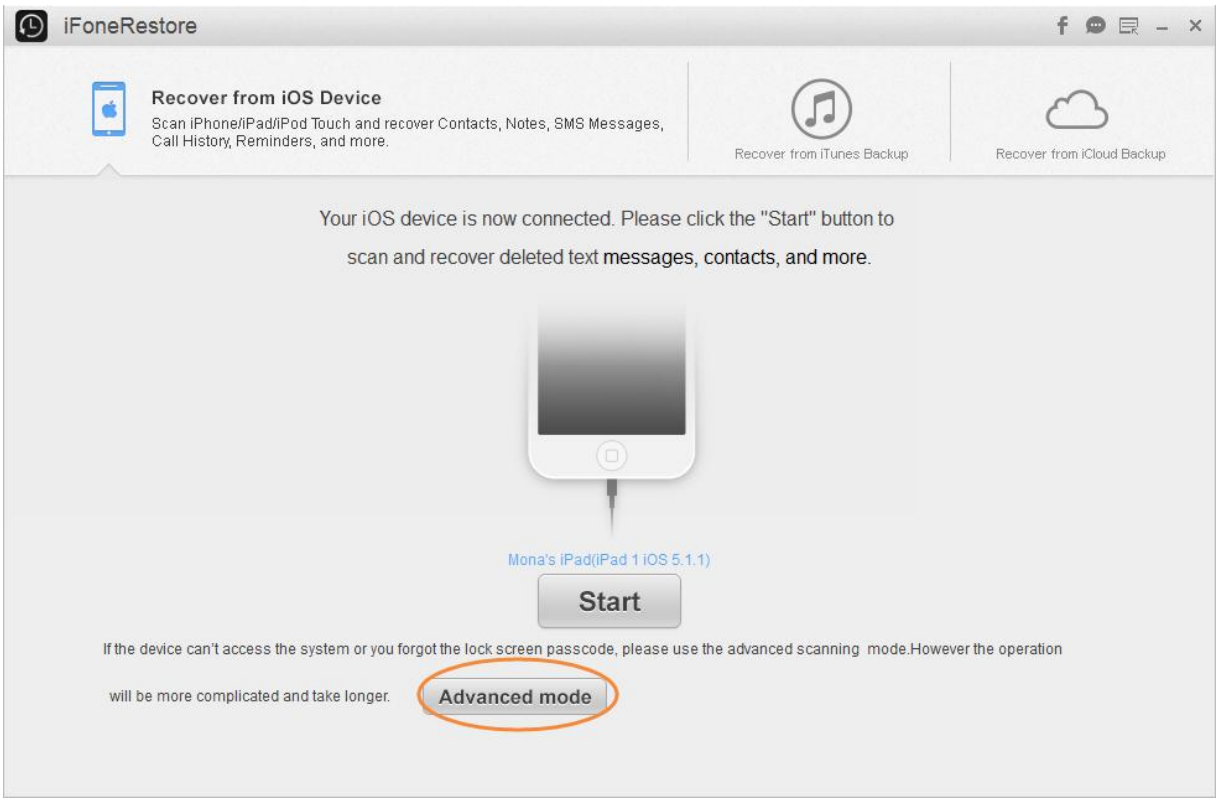
Note: Don't use your device after you lost data from it. Any operation on your device can generate new data, which can overwrite your lost data and make it unrecoverable.

6.1.1 Connect the Device to Computer

Install and launch DVDFab iFoneRestore on your computer, then connect your device to computer, you will see the interface as we shows. Click "Start" to access the data interface.

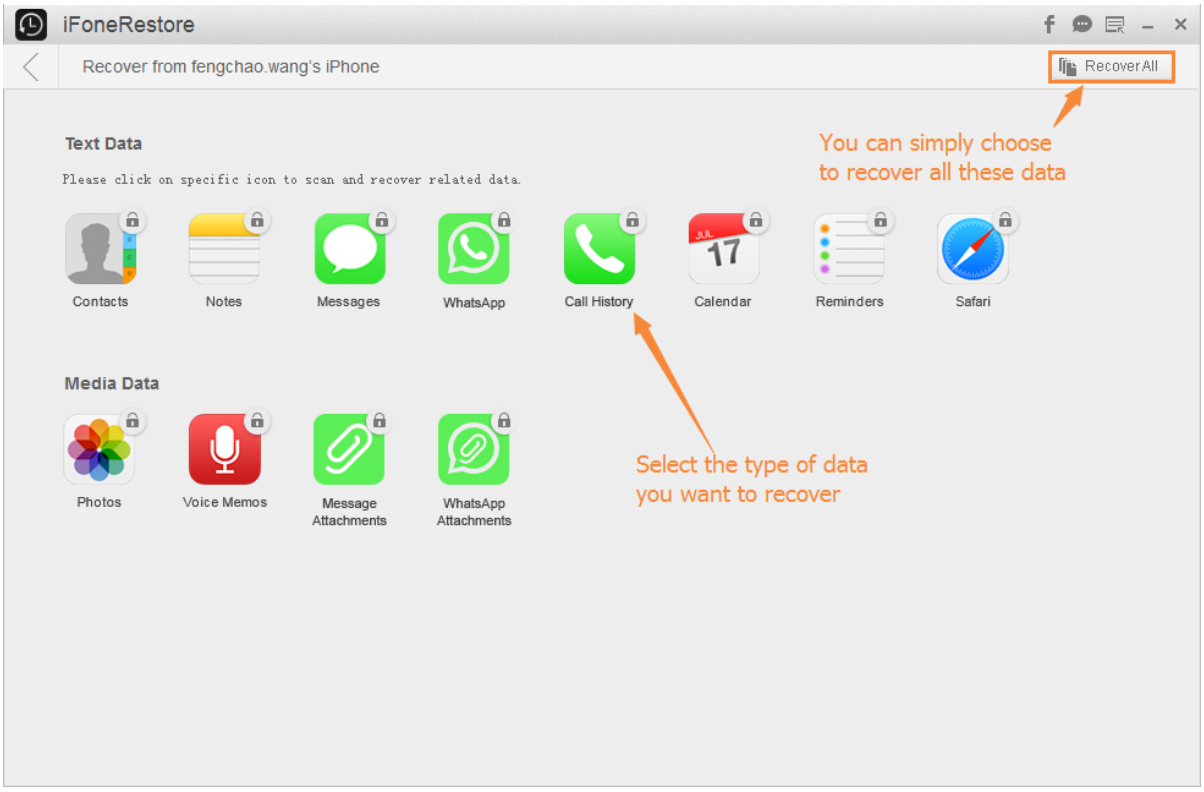


Tips: If you use an iPhone 4/3GS, iPad 1 or iPod Touch 4, you can also start the scanning of your device by clicking on the "Advanced Mode" button.



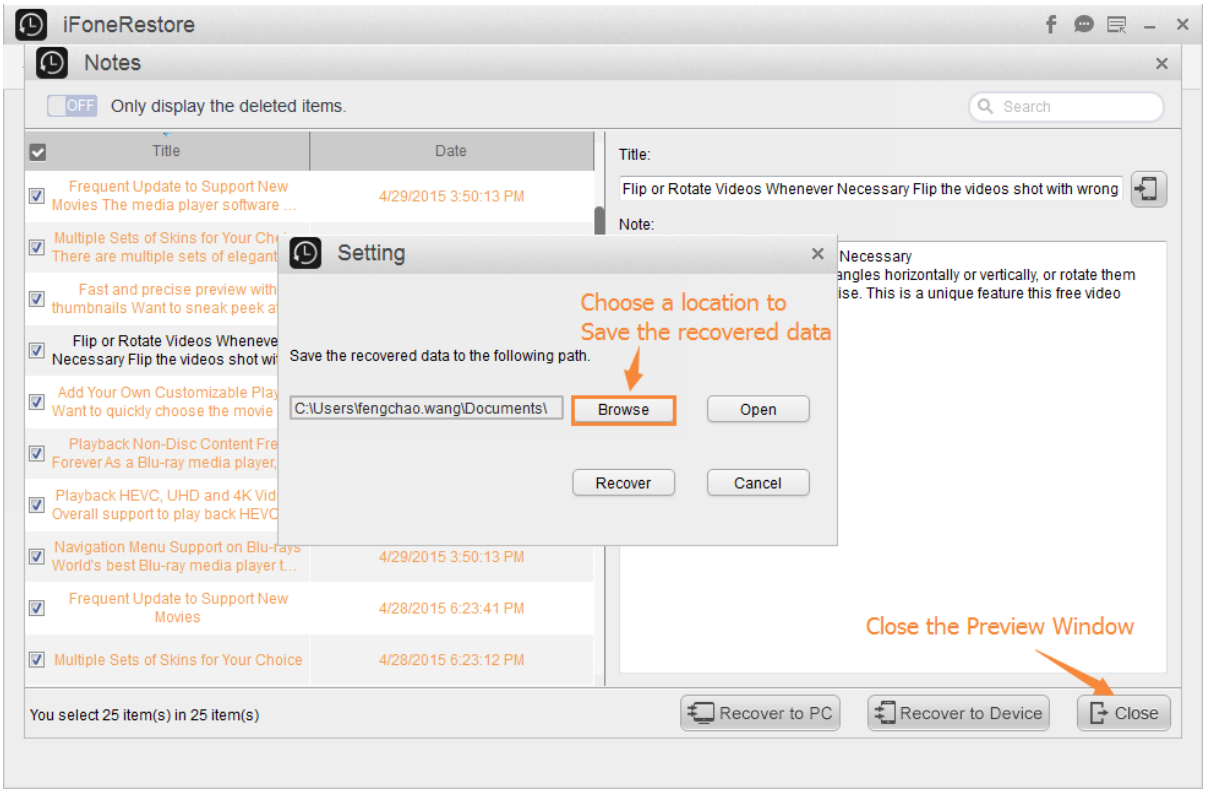
6.1.2 Choose and Scan the Data to Be Recovered

All the data categories in the device are displayed in the interface. Just click on the icon of the data you want to recover and the software will automatically start to analyze and scan it.

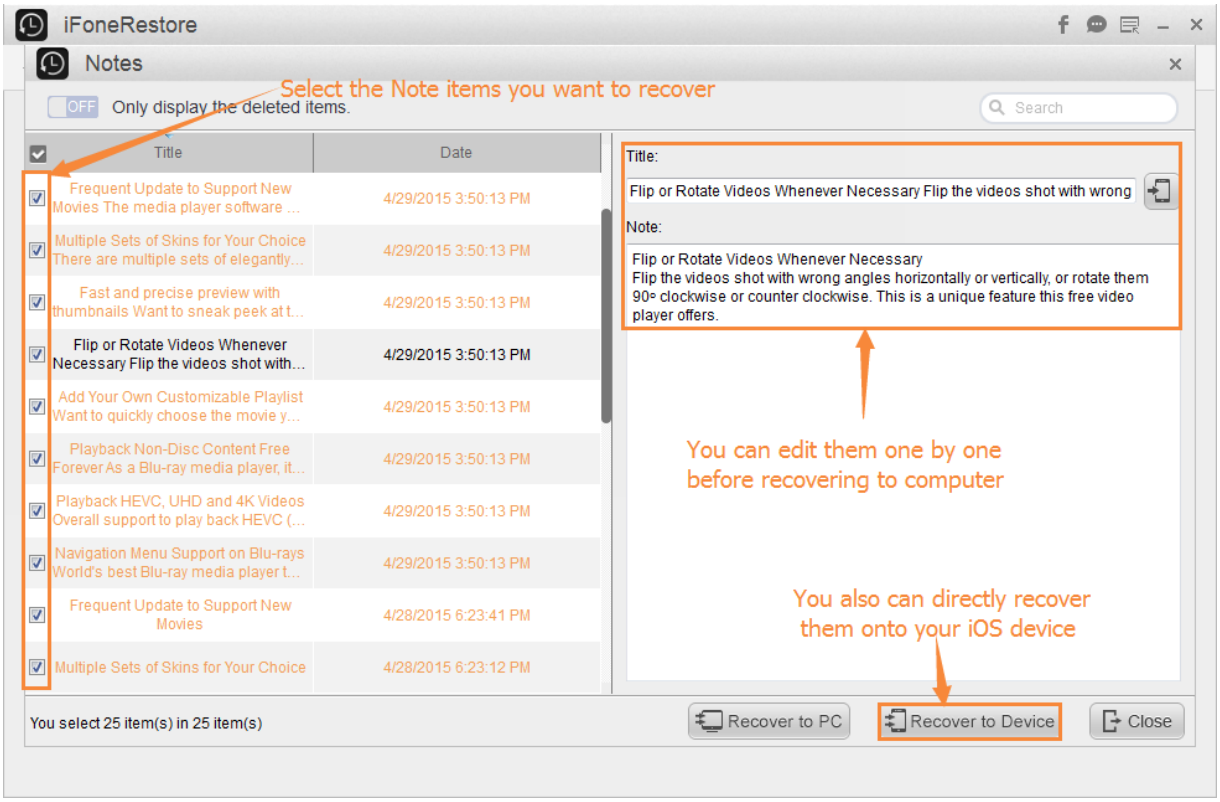


6.1.3 Preview and Recover Data to Computer

When the scanning finishes, you can preview all contents of the selected data, including the deleted ones, like Contacts, Messages, Call History, Notes, Calendar, Reminders and Safari Bookmark. You can tick any items you want and store them on your computer by clicking on the "Recover to PC" button. If you want to preview other data, just click the "Close" button to exit the current preview interface and click other icon view other data.



Tips: DVDFab iFoneRestore supports to transfer recovered Notes, Contacts directly back to iOS devices. After scanning these two items, pick out these notes or contacts you need and click "Recover to Device" button on the interface to transfer these recovered Notes and Contacts directly back to your device. You can also edit notes and contacts and save the modified data.

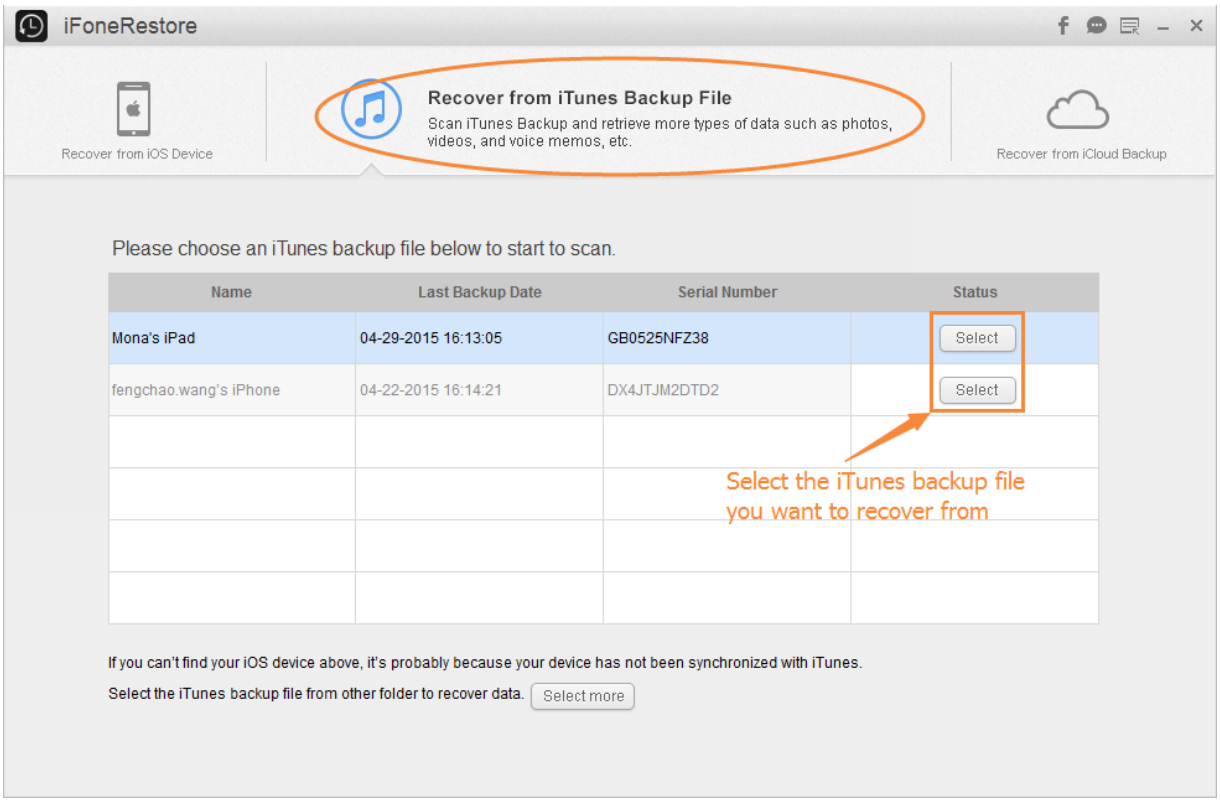


6.2 Recover from iTunes Backup

DVDFab iFoneRestore empowers you to view and extract photos, videos, contacts, messages, voice memo, etc. from iTunes backup for your iPhone/iPad/iPod touch. By just a few mouse clicks, you can easily recover these data and save them on your computer as readable files. Bear in mind that, to recover your lost data by this mode, please do not sync your iDevice with iTunes, in case the data to be overwritten.

6.2.1 Select iTunes Backup

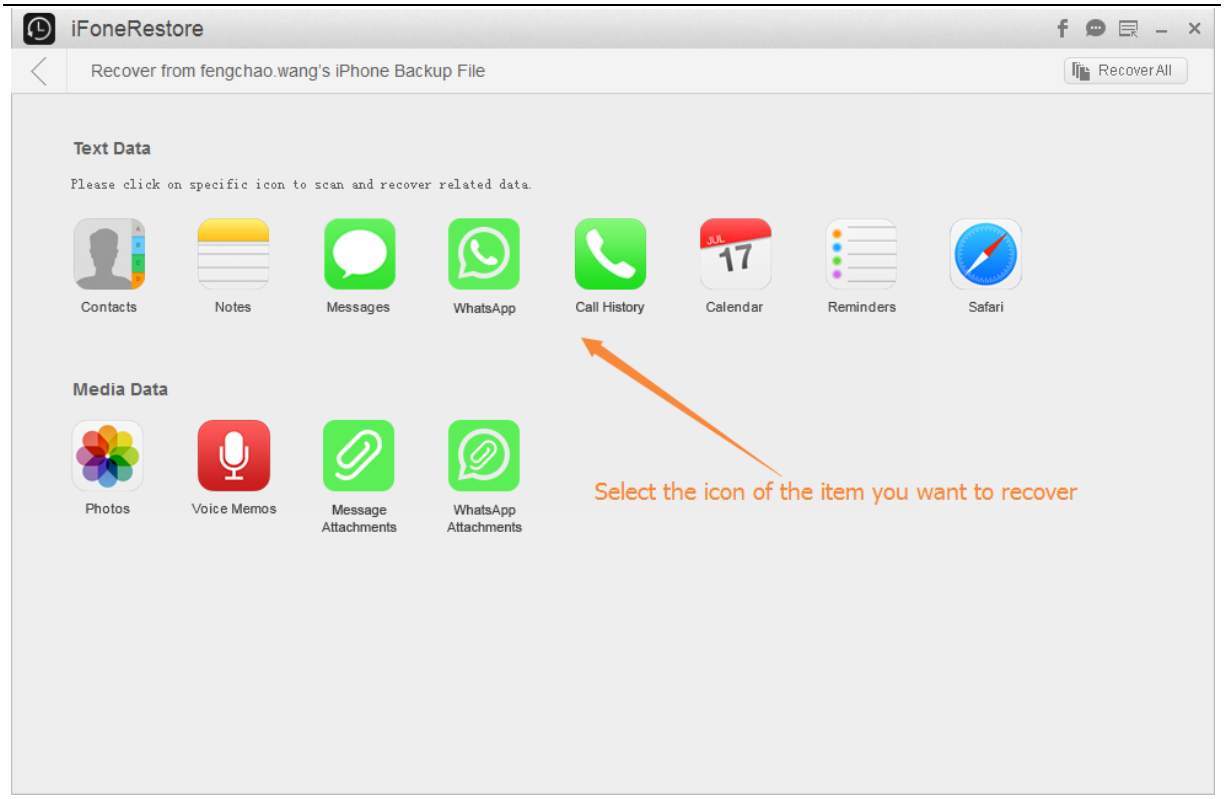
Start up DVDFab iFoneRestore, and then choose "Recover from iTunes Backup" on the main interface. All the iTunes backup files of your iOS Device which has ever synced with iTunes on this computer will be automatically found and listed here. You can choose the one you want and click "Select" to access the data interface.



Tips: If your iOS device backup is not displayed here, it's probably because your iOS device has not synced with iTunes on this computer or you save the backup in other location. You can click "Select more" button to choose the backup by yourself.

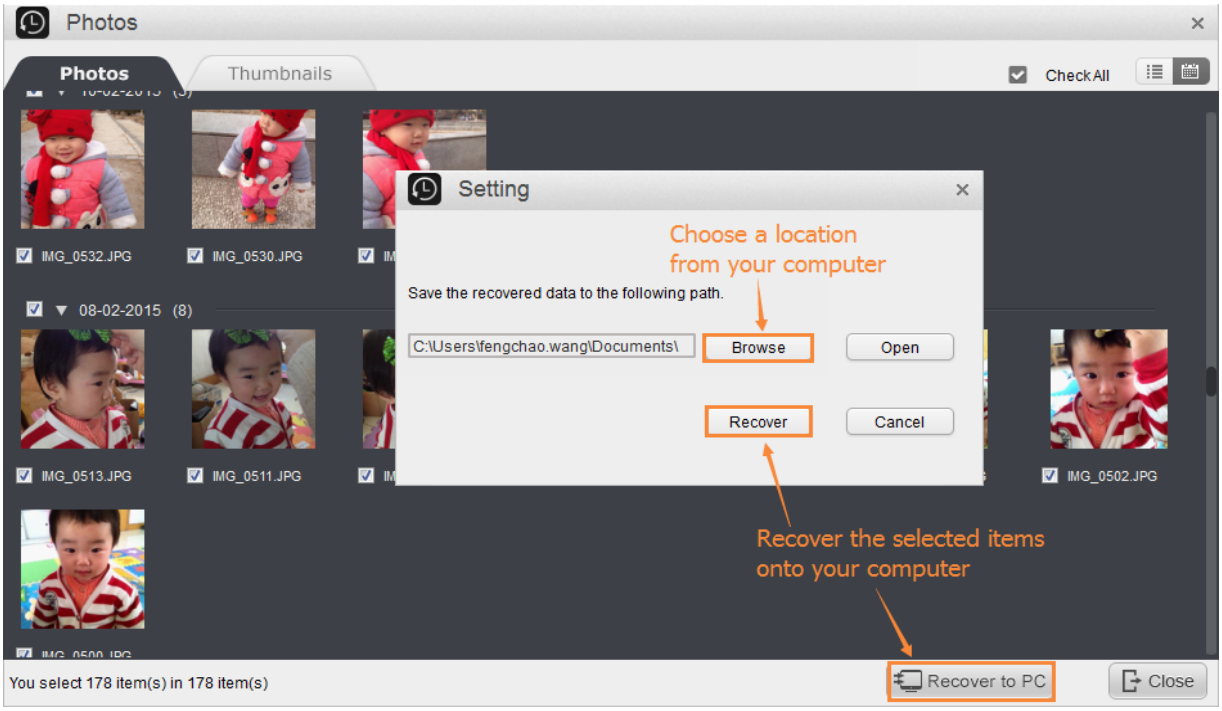
6.2.2 Preview the Data in iTunes Backup

Enter the interface to see all the data categories in your backup and then select the data you want to preview. The time it takes to scan depends on the data size of your iTunes Backup.



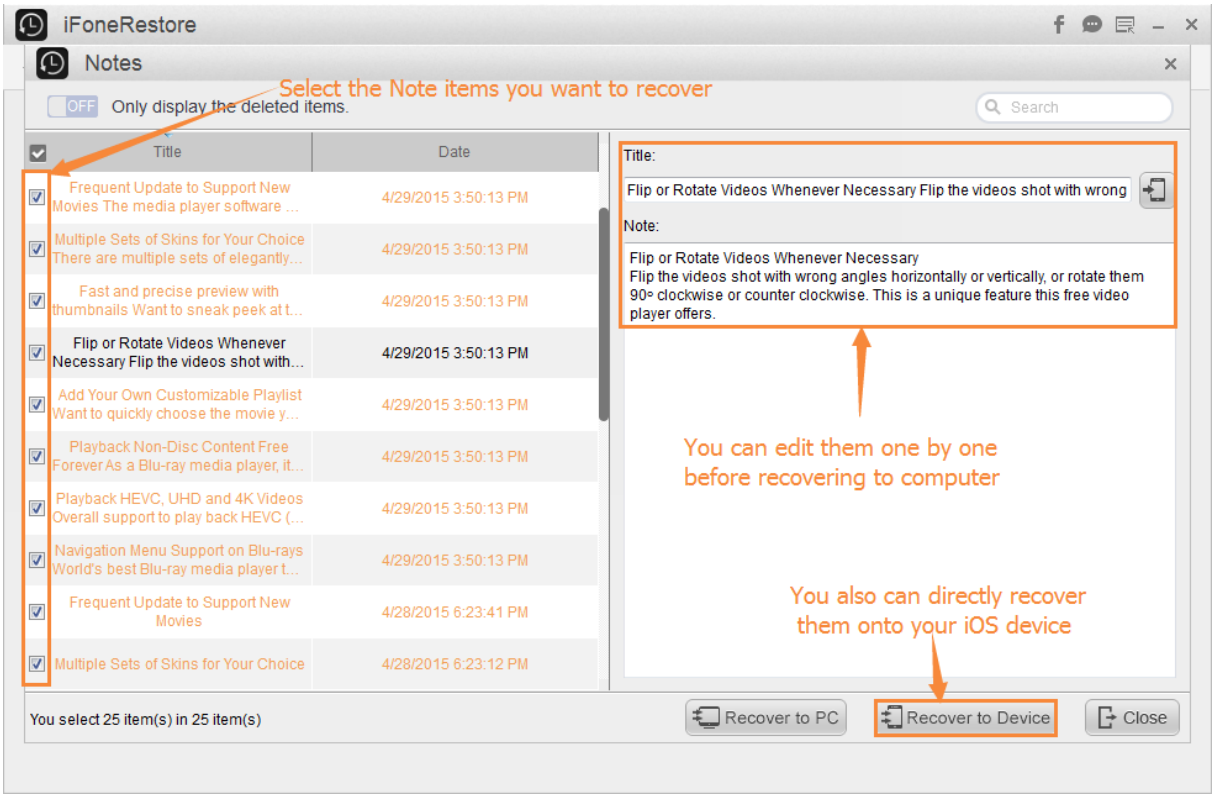
6.2.3 Recover iTunes Backup Data

When the scan finishes, you can selectively mark and recover those you want by clicking the "Recover to PC" button near the bottom-right corner to save them on your computer.



Tips: DVDFab iFoneRestore supports to transfer recovered Notes, Contacts directly back to device. After scanning these two items, pick out these notes or contacts you need and click "Recover to Device" button on the interface to transfer them directly back to your device. You can also edit notes and contacts to save

the modified data.

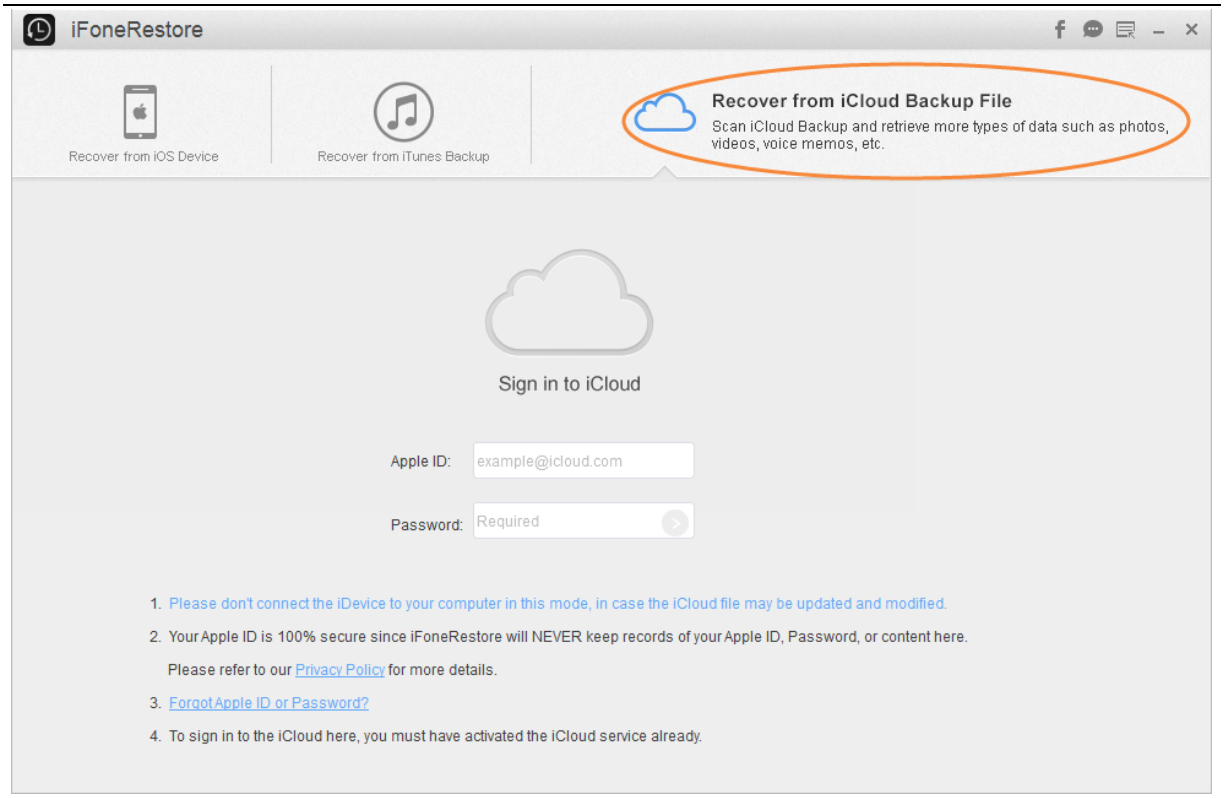


6.3 Recover from iCloud Backup

DVDFab iFoneRestore also lets users preview and recover all data from iCloud Backup. Therefore, do not backup your iDevice with iCloud immediately when you find your data gets lost, because you will need to extract the latest backup from there.

6.3.1 Sign in to Your iCloud

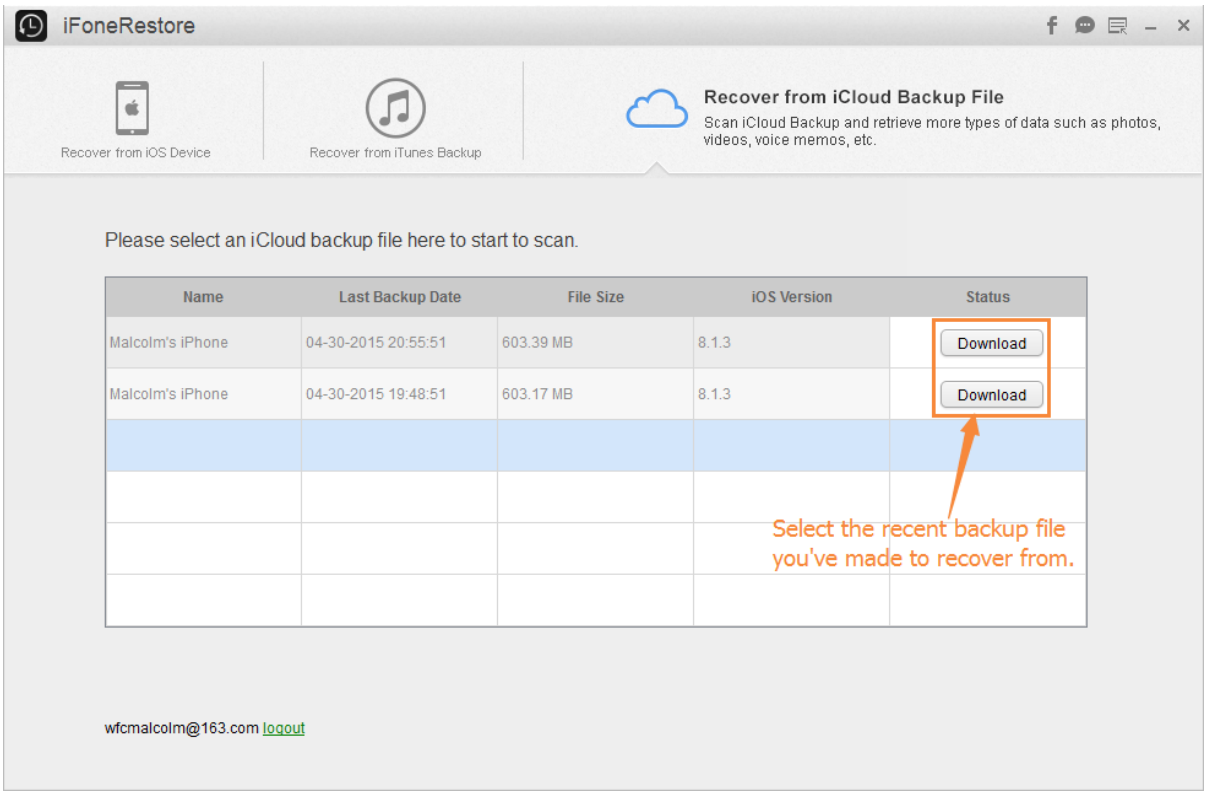
Launch DVDFab iFoneRestore and choose "Recover from iCloud Backup", and then sign in with your Apple ID, mind that you must have activated the iCloud feature before you sign in here.



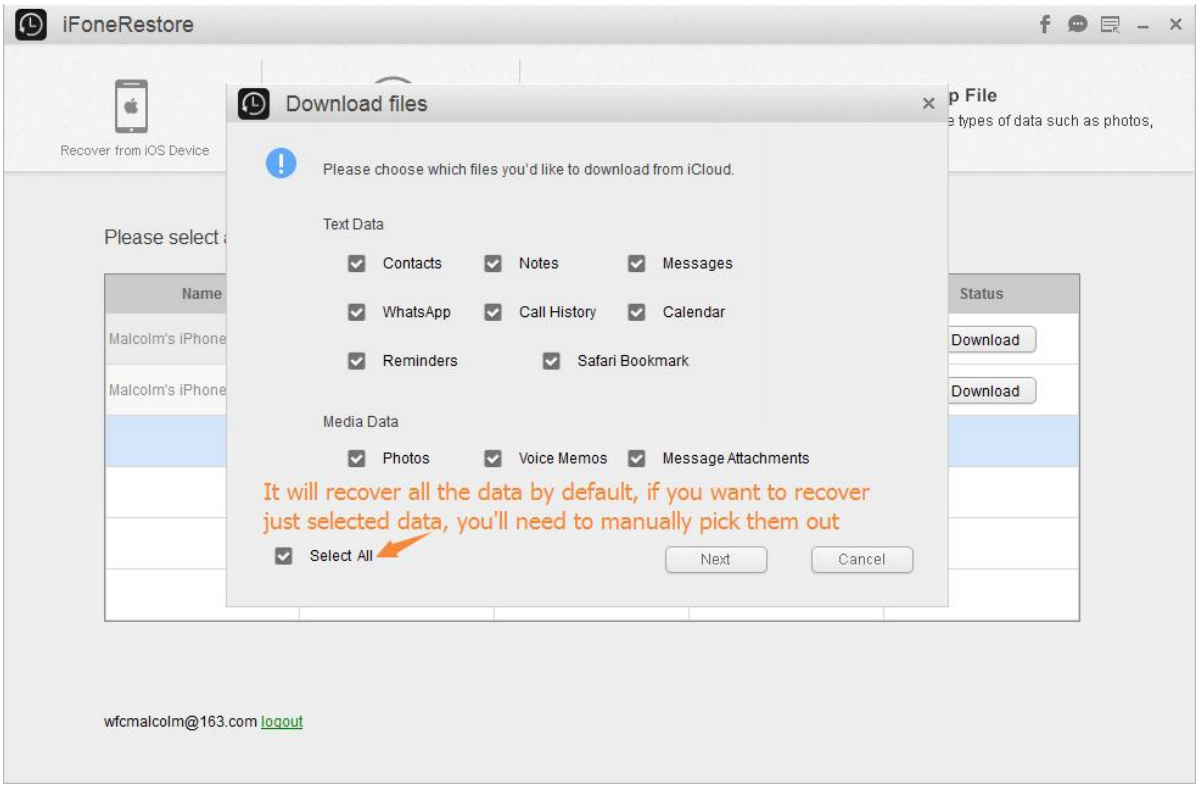
Note: DVDFab iFoneRestore cares about your privacy seriously. We never keep any trace of any Apple account info or content during your login sessions.

6.3.2 Download and Scan Your iCloud Backup

When you are logged in, iFoneRestore can find all iCloud backup files in your account. Choose the one from which you are about to recover data and click on the "Download" button.

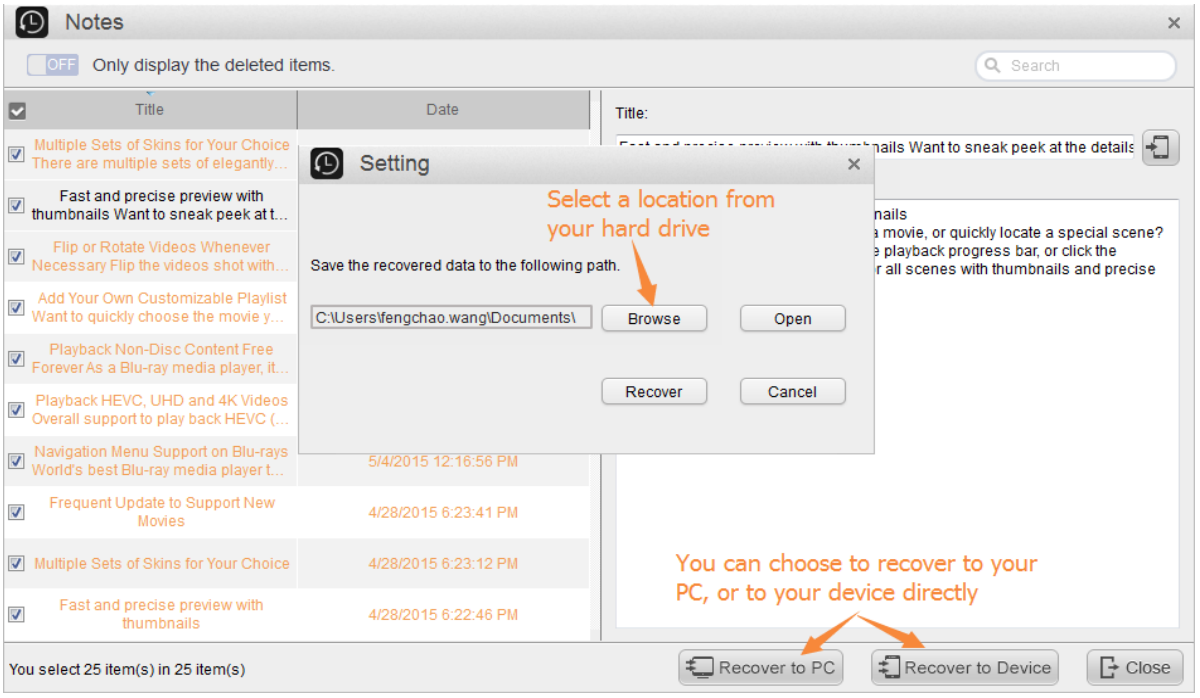


And then in the pop-up window, you can choose the type of files you would like to download. This will speed up the download of the iCloud backup file. When it finishes, click the "Next" button to scan the iCloud content. It might a couple of minutes, but it will worth the wait.



6.3.3 Preview and Recover Data from iCloud Backup

After the scan finishes, click the icon of the data you want to recover, like contacts, messages, photos, and more. Check them one by one and tick the items you want. Then click on the "Recover to PC" to save them on your computer.



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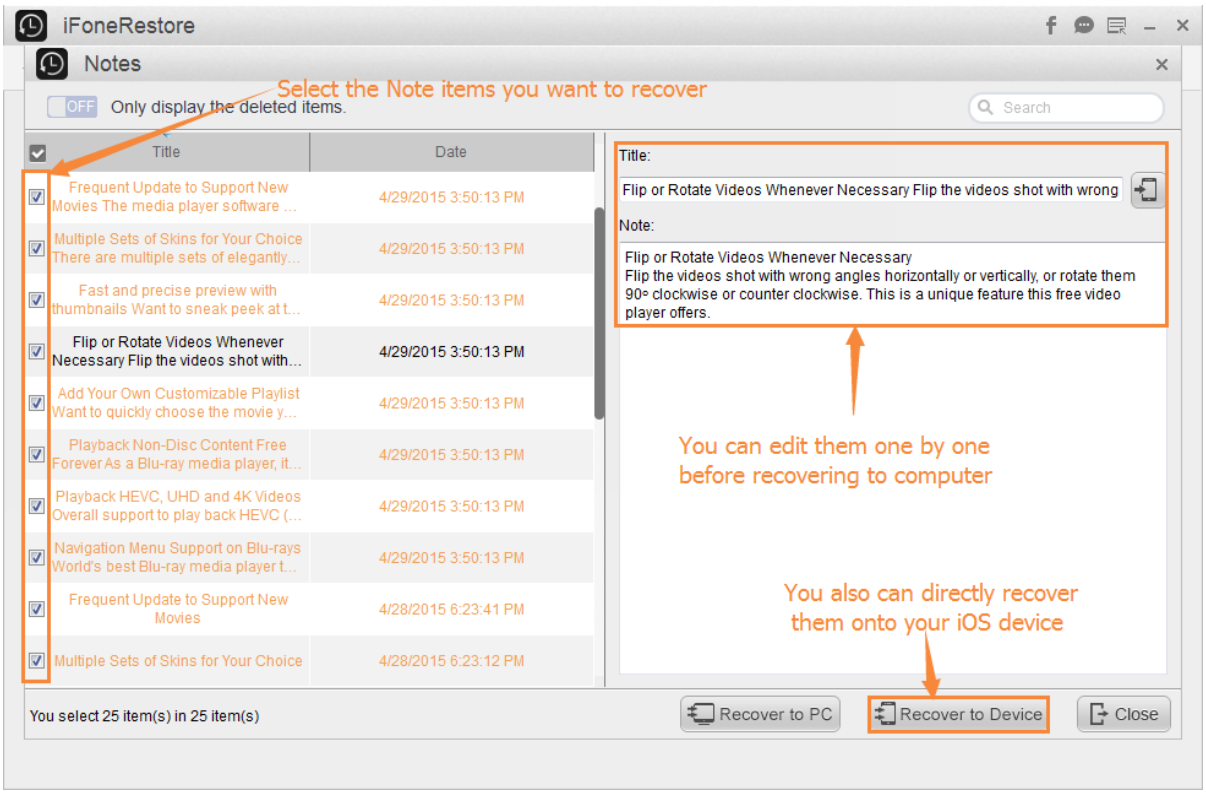


7. System Requirements

Both the Windows and Mac versions of DVDFab iFoneRestore ask for just very basic system configurations. So users don't need to worry about it.

7.1 Windows OS Requirements

Operating System: Windows 10/8.1/8/7/Vista/XP (32-bit/64-bit)
Processor: 1GHz Intel CPU or above
Hard Disk Space: No less than 1 GB

7.2 Mac OS X Requirements

Operating System: Mac OS X 10.6 Snow Leopard or later
Processor: 1GHz Intel CPU or above
Hard Disk Space: No less than 1 GB

7.3 iOS Requirements

iOS Version: iOS 8/7/6/5
iOS Devices: Almost all the iPhone, iPad and iPod touch models

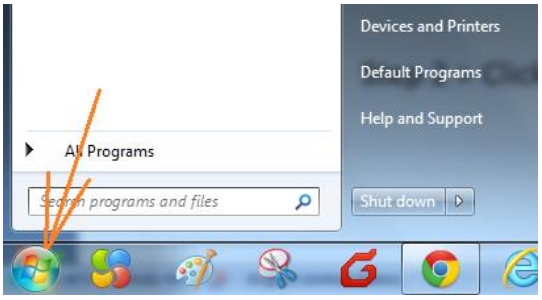
8. Uninstall DVDFab iFoneRestore

To remove DVDFab iFoneRestore from your computer is very easy, if you are a Windows user, there are two ways to do it, one is to run the uninstaller program, and the other is to remove it from the Windows Control Panel. If you are a Mac user, just drag all the program folders and its associated files to the trash bin, as you do with other applications.

8.1 Uninstall DVDFab iFoneRestore under Windows

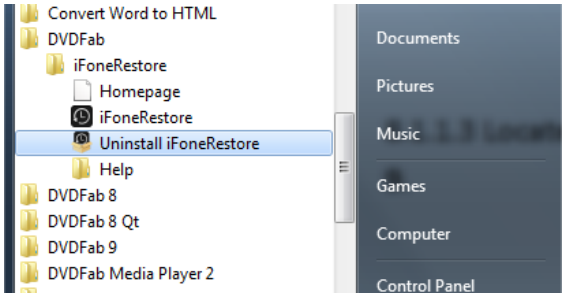
8.1.1 Run DVDFab iFoneRestore Uninstaller

8.1.1.1 Click the **Start Orb**.

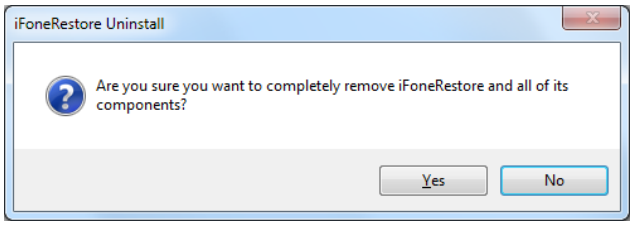


8.1.1.2 Click the **All Programs** tab.

8.1.1.3 Locate and expand **DVDFab** folder, and then from the drop-down menu, click **Uninstall DVDFab iFoneRestore**.

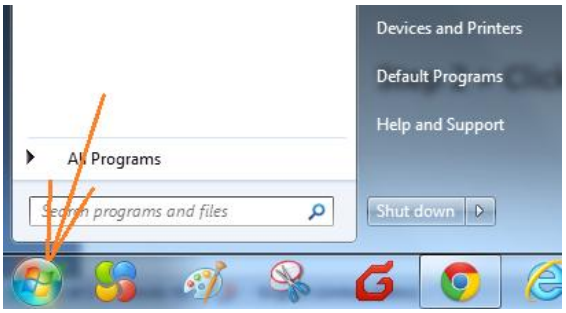


8.1.1.4 Follow the uninstall wizards to finish the uninstallation process.

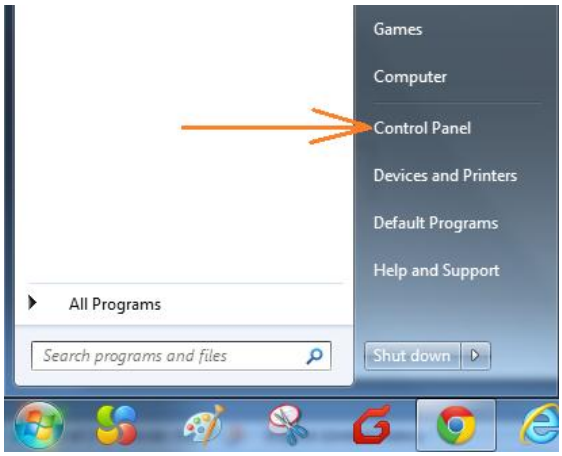


8.1.2 Remove DVDFab iFoneRestore from Windows Control Panel

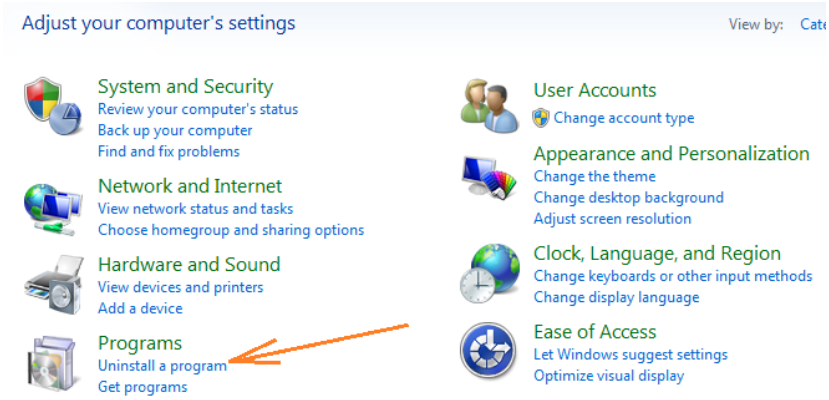
8.1.2.1 Click the **Start Orb**.



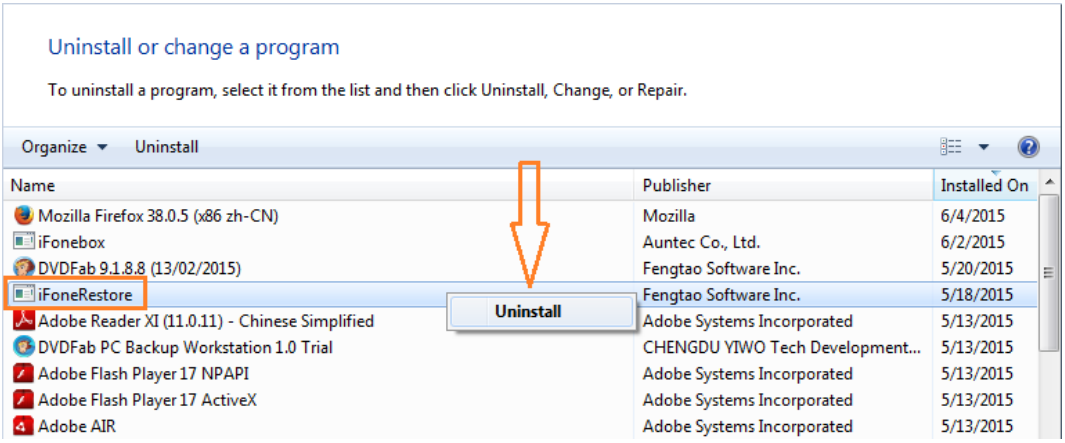
8.1.2.2 Click the **Control Panel**.



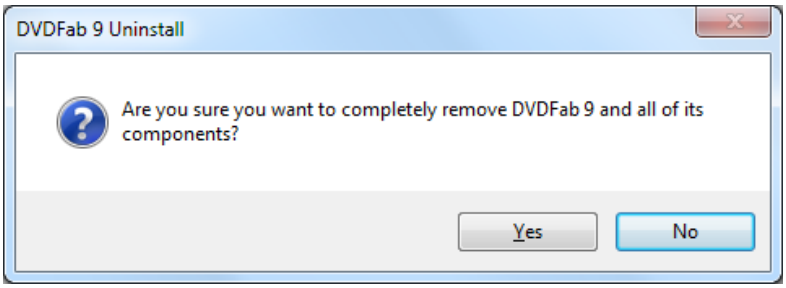
8.1.2.3 Click **Uninstall a program**.



8.1.2.4 Locate and right-click on iFoneRestore, and then click **Uninstall** button.



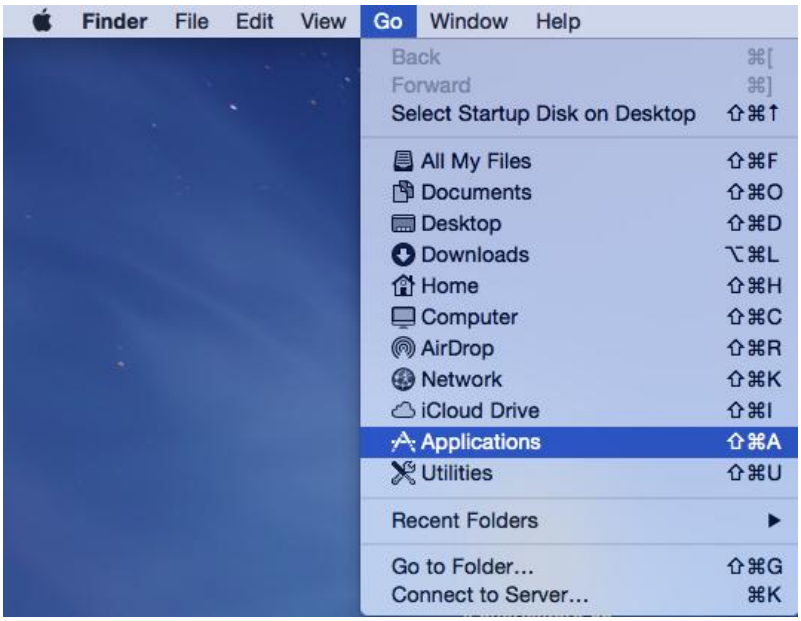
8.1.2.5 Follow the uninstall wizards to finish the uninstallation process.



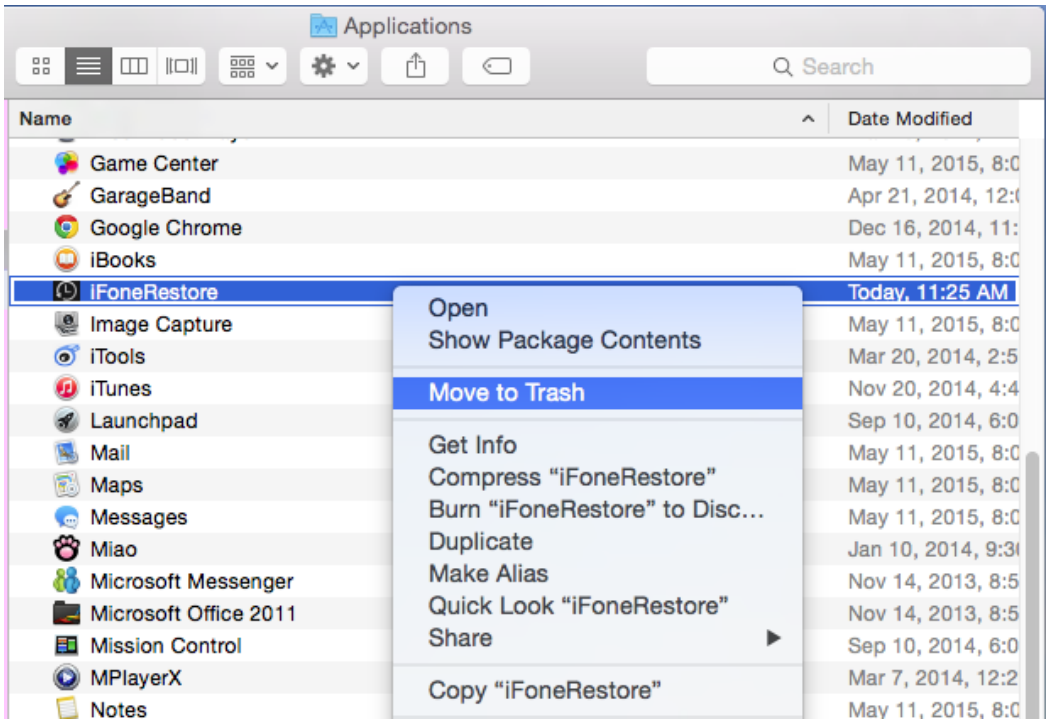
8.2 Uninstall DVDFab iFoneRestore under Mac

As DVDFab iFoneRestore Mac version does not have an uninstaller program, to remove it from Mac OS X becomes simpler, compared to the Windows sibling.

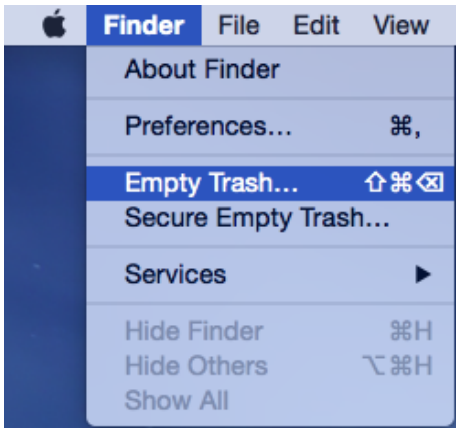
8.2.1 In the Finder sidebar, click Applications.



8.2.2 Locate and click on iFoneRestore and then click Move to Trash.



8.2.3 Choose Finder, and then click Empty Trash.



9. Answers to FAQs

Despite our wishes and good intentions, all the software products in this world are not perfect. You may run into this or that problem. Don't be scared. Devs at Fengtao Software Inc. are trying their best to make the iFoneRestore stable and reliable to maximally enhance the user experience. That said, if you do encounter any problem that you cannot solve on your own, please first check out our FAQs. Most of the problems have been listed here together with possible solutions.

Q: What's the difference between the trial version and the registered/paid version?

A: There's no difference in what data will be displayed in the application. However, with the trial version, you cannot recover the data to your computer. You need to pay for a license to do that.

Q: Do you provide technical support for trial users?

A: Absolutely! Should you have any question when using DVDFab iFoneRestore, just write an e-mail to service@dvdfab.cn, our support team will get back to you within 48 hours.

Q: How long it will take me to receive the license code after making my purchase?

A: Generally, it will take only a couple of minutes. You will receive the license code via E-mail, so make sure the e-mail account you offer is valid.

Q: Why I didn't receive the license code for several hours after my purchase?

A: The reasons could be one of the following:

1. Your E-mail service provider rejects E-mail from unknown senders, and out e-mail cannot reach to you.
2. It might be your E-mail setting, the e-mail containing your license code went to Trash directly. Have a look there.
3. You offered an invalid e-mail address when making the purchase.
4. There was a typo or minor mistake when you enter your e-mail which you did not even notice.

Q: I entered the license code you sent to me, but the software said "Registration info is invalid". Why?

A: There are several possible reasons:

1. There is no space at the beginning or the end of the code; otherwise the code is recognized as an invalid code.
2. Don't mix up the Windows and Mac version products, which are completely two different products and have separate licenses of each own.

Q: Can I use the same license code on different computers?

A: The answer is NOPE. DVDFab iFoneRestore is licensed per computer, which is to say, one license can only be used on one computer to activate one copy of the software.

Q: I have ever purchased your Windows software and now I changed my PC to Mac. Can I install this software onto my Mac? Or can you send me a Mac version?

A: All of our software products are platform-independent ones, a Windows software cannot be installed onto a Mac computer and vice versa. In your case, you need to buy a separate license for the Mac version, please keep any eye on our website, there are promotions which offer deep discount, from time to time.

Q: Is my purchased license eligible for free updates?

A: Yep. Once you purchased DVDFab iFoneRestore, you are granted the lifetime minor updates and major upgrades, totally free.

If you did not find a solution to your problem from above, you can reach us via the following means, and our professional service staff shall get back to you as soon as possible.

E-mail: service@dvdfab.cn
Contact Page: http://www.dvdfab.cn/contact.htm
Facebook: https://www.facebook.com/iFoneRestore
Forum: http://forum.dvdfab.cn

10. Update of this User Manual

Fengtao Software Inc. reserves all the rights to update, and change this User Manual per special needs without notice to users, and customers.